



# Child Development Services

## Fort Sill, Oklahoma

### SUPPLEMENTAL PROGRAMS AND SERVICES CUSTOMER SURVEY FORM

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Date \_\_\_\_\_

1. Is the Central Registration Office easy to find?      YES    NO
2. Are the registration hours convenient?      YES    NO  
If no, what hours are convenient?
3. Did you find parking adequate?      YES    NO
4. Were you promptly served?      YES    NO
5. Were you treated with courtesy?      YES    NO
6. Is the staff knowledgeable/helpful?      YES    NO
7. Was the registration process explained to you?      YES    NO
8. Are the registration forms clear and understandable?      YES    NO
9. What programs are you interested in?  
FCC    Hourly    Full Day    Part Day    Preschool    Teenage Sitters    Kindergarten
10. Was the full-day or part-day preschool waiting list policy explained to you, if applicable?      YES    NO
11. Have you just arrived in the Lawton/Fort Sill area?      YES    NO
12. How long have you lived in the Lawton/Fort Sill area?
13. How did you learn about Child Development Services?  
Always used Child Development Services  
Welcome Packet Information  
CG's Newcomers Orientation  
ACS Western Welcome  
Flyers, Posters  
Friend

Reason for using CDS? \_\_\_\_\_

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