



### AMC GRAM PASSENGER TRAVEL INFORMATION



**SEATTLE-TACOMA INTL / AMC PASSENGER GATEWAY**  
 Website: [www.amc.af.mil/amctravel](http://www.amc.af.mil/amctravel) // Email Address: [Seattle.Gateway@us.af.mil](mailto:Seattle.Gateway@us.af.mil)  
 Operating Hours: 0700-1600, 7 days a week evenings on the nights of departures.  
 Phone : 253-982-3504 Fax: 253-982-3243 Recording: 253-982-0555  
 DSN: 382-XXXX  
 After 0100 on nights of flights please call 253-508-9547

We, the Air Mobility Command (AMC), want your travel to be as comfortable and enjoyable as possible. The following information on the local area is provided to assist you. If you have questions or problems during your travel, please contact any of our quality passenger service representatives. We look forward to seeing you now and in the future. We hope the following information will assist you during your transition at our AMC Gateway. Please feel free to ask for any additional information.

#### SEATTLE-TACOMA (SEA-TAC) INTL GATEWAY

AMC flights in/out of SEA-TAC serve bases in Japan and Korea exclusively. Check-in counters for duty passengers are located adjacent to HAWAIIAN AIRLINES. Check-in time begins 6 hrs prior to departure. Duty passengers must be in line No Later Than (NLT) 3 hrs 20 mins prior to scheduled departure. Space-A roll calls are conducted 3 hrs prior to departure at counters on the ticketing level. Currently, all departures are scheduled between 08:30L and 08:50L PDT on Tuesday, Thursday and Sunday.

#### SEA-TAC - MILITARY SUPPORT FACILITIES

USO LOUNGE(Mezzanine level, Main terminal)  
 Military Assistance Office(Baggage level, Main terminal, room #3045B)

#### OPERATING HOURS

24/7  
 0700 - 1600  
 7 days a week and evenings on nights of departures

#### SMOKING

Smoking is not permitted within the passenger terminal or on any military or contract flight.

#### UNIFORM WEAR

Unless otherwise directed by the Dod Foreign Clearance Guide, the wear of uniformas on AMC-owned or controlled flights are governed by the services.

#### PASSENGERS WITH NON-APPARENT HANDICAPS

Passengers with non-apparents handicaps such as hearing impairments, asthma or pacemakers should advise Passenger Service Agents of this handicap at the time of check-in.

#### ATM MACHINES

ATM machines are located throughout the airport. Primary locations are: Main Terminal near ticketing and baggage claim, Central Terminal, all concourses, Mezzanine and South Satellite Terminal.

#### GROUND TRANSPORTATION SERVICES

TAXI (STITA): 206-246-9999 (Parking Garage level 3)  
 Kitsap Airporter (Shuttle to local military bases): 360-876-1737 (Located on the Baggage level By doors 00 and carousel #1)  
 Pierce County Transit: 888-889-6368 (See PSA for schedule/costs)  
 King County Transit: 206-553-3000 (See PSA for schedule/costs)  
 NOTE: Shuttle busses to the rental car facility are on baggage claim outside. There are signs for where the busses stop.

#### COMMERCIAL AIRLINES (partial listing)

American Airlines: 800-433-7300	US Airways: 800-428-4322
Delta Airlines: 800-221-1212	Alaska Airlines: 800-426-0333
Southwest Airlines: 800-435-9792	Horizon Air: 800-547-9308
United Airlines: 800-864-8331	

#### SEA-TAC AREA LODGING (partial listing)

Best Western:425-226-1812	Clarion: 206-242-0200 (pets)	Comfort Inn: 206-878-1100
Double Tree: 506-246-8600	Holiday Inn: 206-248-1000	La Quinta: 206-241-5211(pets)
Radisson: 206-244-6666(pets)	Ramada Limited: 206-244-8800(pets)	Red Lion: 206-246-9733(pets)
Red Roof Inn: 206-248-0981(pets)		

(Current as of 10 March 2013)

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**WESTERN WASHINGTON MILITARY BILLETING**

McChord Field - Evergreen Inn 253-982-5613 Ft Lewis Billets 253-964-0211  
Navy Lodging Whidbey Island NAS 360-675-0633 Navy Lodge Bangor 360-779-9100  
Navy Lodge Everett 360-653-6390 Kitsap Bremerton NB 360-476-1791/2455  
Everett Smokey-Point NS 425-304-4860

**AIRPORT RESTAURANTS, EATERIES, CONVENIENCE**

Most eateries/restaurants are located past the security checkpoint (boarding pass required) and are closed during the normal Patriot Express departure sequence. The exceptions are Starbucks, Qdoba Mexican Grill, and Hudson News which are open 24/7.

**PET RELIEF AREAS** – There are two areas outside Baggage Claim—one each on the North and South ends.

**LOCAL EMERGENCY PHONE NUMBERS**

**PORT OF SEATTLE POLICE:** 911 or 206-787-5400 **AMERICAN RED CROSS:** 253-966-3887  
**MADIGAN ARMY MEDICAL CENTER:** 253-968-1390/1391

**BORDER CLEARANCE REQUIREMENTS**

Please ensure you have all required documents prior to show times (i.e., ID, passports, orders, etc.). To travel, active duty military require Military ID, civilians require passports and dependents aged 10 & over require dependent ID cards. Requirements are NOT negotiable. Also, duty passengers must provide a copy of their PCS/travel orders at check-in.

U.S. Department of State Seattle Passport Office: 206-808-5700.

Foreign Clearance Guide: [www.fcg.pentagon.mil/fcg/fcg.htm](http://www.fcg.pentagon.mil/fcg/fcg.htm)

**BAGGAGE ALLOWANCE/RESTRICTIONS**

All passengers are allowed 2 free checked bags (70 lbs each, 140 lbs total). Size limit is 62 linear inches. Duty passengers are allowed excess baggage, but fees apply. Tariff rate is currently \$116 for each excess bag/\$116 for each overweight bag. Some exceptions apply. Note: tariff rate subject to change without notice.

Each passenger is permitted to hand-carry one article (small luggage, garment bag, backpack, etc.) and one personal item (cosmetic case, purse, briefcase, small box, package, etc.) for storage in the passenger cabin area. The weight of these items shall not be considered as part of the passenger's baggage authorization. Hand-carried items shall be no larger than 45 linear inches and must fit under the passenger's seat or in the overhead compartment.

For carry-on/checked prohibited items guidance see: <http://www.tsa.gov>

**ADDITIONAL TARIFFS/FEEES**

Space-A Head Tax: \$16.10 per person Pet Fees: 0-70 lbs = \$116, 71-140 lbs = \$232, 141-150 lbs (max) = \$348

Note: tariff rates subject to change without notice.

**DISCLAIMER:** The use of a name or any specific manufacturer, commercial product, commodity or service in this publication does not imply endorsement by the US Air Force.

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Main Terminal  
Ticketing Level