



DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT SILL
462 HAMILTON ROAD, SUITE 120
FORT SILL, OKLAHOMA 73503

IMSI-ZA

16 October 2020

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT. Priority Services for Families of Our Fallen Soldiers, and their Family Members (FM), GC Policy Memorandum 20-18

1. References.

- a. AR 608-1, Army Community Service (ACS), 19 October 2017.
- b. NETCALL 2008-41 Support to Surviving Spouses and Families.
- c. NETCALL 2008-41 Support to Surviving Children of Fallen Soldiers.
- d. ALARACT 126/2008 Support for Families of the Fallen.
- e. NETCALL 2008-99 Survivor Outreach Services Interview Process.

2. Purpose. To establish command policy and guidelines for each directorate, agency, and activity to integrate a comprehensive continuum of care and services for the surviving spouses and their FMs of our Fallen. These services should match the world class and quality of services the Soldiers, Civilians, and Families have provided to the Nation.

3. Applicability. The policy applies to all Garrison organizations supporting the Fort Sill Survivor Outreach Services (SOS) Programs. All services provided will be conducted in an organized, professional, and compassionate manner.

4. Guidance.

a. SOS is established to provide support and resources to the Spouses and Families of our Fallen.

b. Spouses and Families of our Fallen include surviving FMs of uniformed service members, Department of Defense Civilians, and Department of the Army Civilians who gave their lives during active Federal service.

c. Services are intended to provide continued support as long as required by the Families of our Fallen.

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d. An effective working relationship with the Casualty Assistance Center (CAC) is imperative to the success of the program mission. SOS staff will work closely with the CAC staff to ensure that the Survivors of Fallen Soldiers are familiar with the SOS program and available services. This may include escort or directional assistance from one office to another. Signage will clearly identify where assistance can be obtained.

e. Garrison agencies providing services to the Survivors will give referrals top priority. Referral services will be provided by the next available provider.

f. Notification for priority service will include specific language which stipulates that Survivors of Fallen Soldiers will receive priority.

5. The proponent for this policy is The Directorate of Family and Morale, Welfare and Recreation, 442-3001.

6. This GC policy memorandum supersedes GC Policy Memorandum 18-11, Subject Priority Services for Families of Our Fallen Soldiers, and their Family Members (FM), GC Policy Memo 18-11, 20 August 2018.


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Commanding

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